



PROCEDURE FOR MANAGING GPSR REGULATIONS

Table of Contents

1. Manufacturer and EU Responsible Party Registration.....	2
1.1. Registration of Manufacturer and Responsible Party in the EU via Seller Center (manual)	2
1.2. Registration of the Manufacturer and Responsible in the EU in batch.....	4
2. How to link the Manufacturer, EU Responsible and Package/Product Label Information with your products already present in Miravia?.....	6
2.1. Manually entering the product sheet.....	6
2.2. Using manual Excel templates	7
3. How to link Manufacturer, EU Responsible and Package/Product Label Information to your new products?.....	10
3.1. Manually entering the product sheet.....	10
3.2. Using manual Excel templates	11
3.3. Using automatic files	13
4. How to link Manufacturer, EU Responsible and Package/Product Label Information via the Miravia API?	14
4.1. API Documentation Upload	14
4.2. Upload API documentation for new products.....	15
4.3. API documentation upload for existing products.....	17
5. How to link Manufacturer, EU Responsible and Package/Product Label Information through MCAs?.....	19
6. How to link Manufacturer, EU Responsible and Package/Product Label Information through ecommerce modules?.....	21
6.1. Rise by category.....	21
6.2. Product-by-product upload	23
7. Special Category.....	25
8. Product Breach.....	27

1. Manufacturer and EU Responsible Party Registration

To register the Manufacturer and Responsible Party in the EU on the Miravia platform, you can do it manually or in batch through the Seller Center. Below are the steps to register this information:

1.1. Registration of Manufacturer and Responsible Party in the EU via Seller Center (manual)

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Manufacturer Management section

- From the main menu, go to **"My Account" > "Settings" > "Manufacturer Information Management" > "Manufacturer Information"**.



Step 3: Add a new manufacturer

- If the manufacturer isn't registered, select the **"Add manually"** option.
- Complete the necessary information from the manufacturer:
 - **Manufacturer Name**
 - **Trade name or registered trademark**
 - **Full address** (includes country)
 - **Contact Email**
 - **Telephone**

Step 4: Register the Controller in the EU

- If the Manufacturer is located outside the European Union, you must add the information of the Controller in the EU. This can be a person or entity that represents the Manufacturer within the EU and ensures that the products comply with European regulations.
- Add the required information from the controller in the EU:
 - **Full name** of the person in charge
 - **Postal address** in the EU
 - **Contact Email**
 - **Telephone**

SellerCenter
de Miravia y AliExpress

Inicio > Configuración > **Gestión de información de fabricante**

Gestión de información de fabricante

Desde aquí puedes iniciar y gestionar tus solicitudes para añadir la información de fabricante de tus productos. [Saber más](#)

Información del fabricante ⓘ Información sobre la persona responsable en la UE ⓘ

Añadir manualmente Añadir fabricante en lote

Buscar por ID/Nombre del fabricante: Estado en Miravia: Restablecer Confirmar

ID del fabricante	Nombre del fabricante	Estado en Miravia	Opciones
90448	AGUSTINA BELLJAR, S.L.	✓ Aprobada ⓘ	Ver detalles
96405	Prueba2 (escl)	✓ Aprobada ⓘ	Ver detalles
78469	Prueba 1	✓ Aprobada ⓘ	Ver detalles
94229	pepin, s.a	✓ Aprobada ⓘ	Ver detalles

Total 4 < Anterior 1 próximo >

Spanish >

Miravia 2022. Todos los derechos reservados. [Aviso de cookies](#) [Documento de API](#)

Step 5: Save the information

- Check that all the information is correct and save it. Make sure that both the Manufacturer and the Controller in the EU are correctly registered and validated in the system.

1.2. Registration of the Manufacturer and Responsible in the EU in batch

If you have many products and want to register several Manufacturers at once, you can do so using Excel files that contain several Manufacturers/Processors in the EU:

Step 1: Log in to the Miravia Seller Center

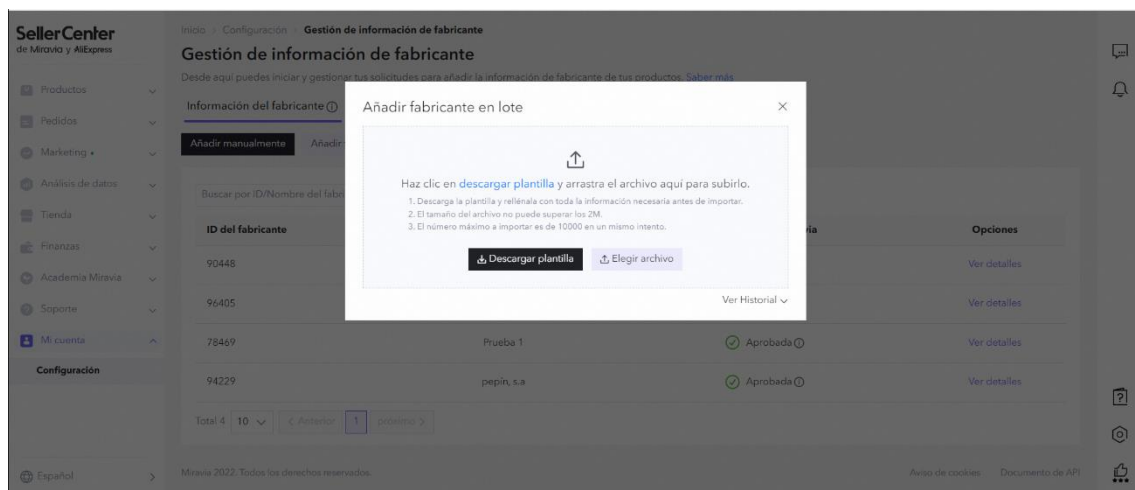
- Log in to your seller account on the Miravia platform through the **Seller Center**.

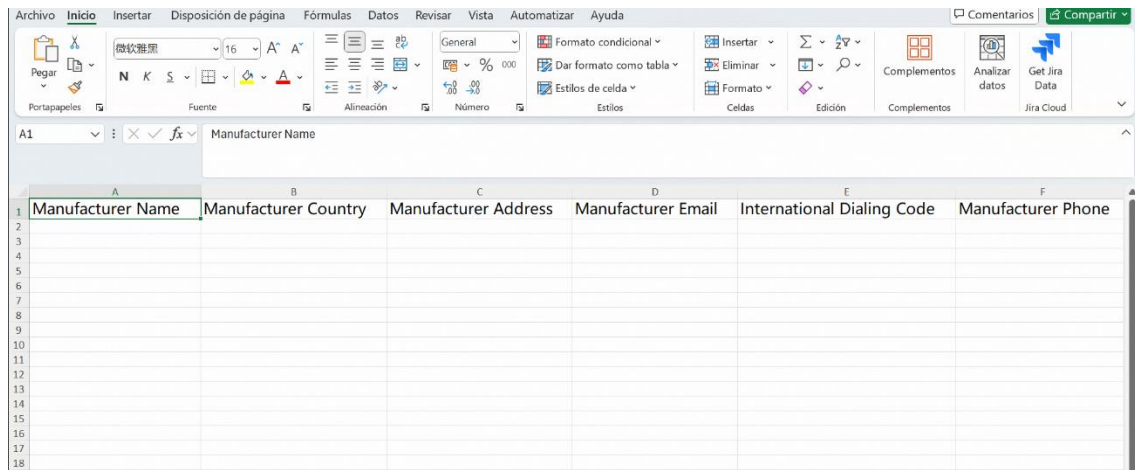
Step 2: Access the Manufacturer Management section

- From the main menu, go to **"My Account" > "Settings" > "Manufacturer Information Management" > "Manufacturer Information"**.

Step 3: Add manufacturer in batch

- Download the **"Add Manufacturers in Batch" template** and include the required information.
- Do the same in the **"Information about the controller in the EU" tab**.





Step 4: Verify the Registration

- After uploading the file, verify in the Seller Center that the Manufacturer and Processor data in the EU have been registered correctly.

Important note:

- The Controller in the EU is mandatory if the Manufacturer is outside the European Union. If the manufacturer is within the EU, the same Manufacturer can act as a Controller.

This process ensures that products comply with European Union regulations, including the **GSPR** (General Product Safety Regulation).

2. How to link the Manufacturer, EU Responsible and Package/Product Label Information with your products already present in Miravia?

2.1. Manually entering the product sheet

Within the product sheet, you can manually enter the corresponding information for Manufacturer, EU Responsible and product label.

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Manage Products section

- From the main menu, go to **"Products" > "Manage Products"**
- Include the corresponding Manufacturer, EU Responsible and Product Label information within the product sheet.
- If you choose **"Same manufacturer for all SKUs,"** two drop-down menus will appear for you to select the appropriate manufacturer and responsible person for that product.
- In case the EU Manufacturer and Responsible vary depending on the SKU, you can select them individually.

***Requisitos**
Si vendes productos en los siguientes países, asegúrate de subir los requisitos del producto requeridos en la pestaña del país; de lo contrario, es posible que los productos no se muestren en ese país.
Sube la imagen de la etiqueta del producto, Instrucciones de Carga

Unión Europea
La plataforma pretende reforzar aún más el control de mercancías de juguetes infantiles, aparatos electrónicos, pequeños electrodomésticos, lámparas decorativas, productos sanitarios, cosméticos, joyería, deportes al aire libre, protección de la seguridad y otras categorías vendidas en la UE. Los vendedores deben asegurarse de que las mercancías que suministran cumplen las leyes y normativas locales pertinentes del país de venta. [Saber más](#)

*** Foto del paquete/etiqueta (UE)**
Sube la imagen de la etiqueta del producto.

 Subir archivo

*** Certificado CE / Declaración de Conformidad (DoC)**
Sube el certificado CE y/o la Declaración de Conformidad (DoC) firmados por el fabricante.

 Subir archivo

*** Informe de pruebas**
Proporciona cualquier otro informe de prueba relevante requerido para el producto.

 Subir archivo

Información del fabricante
Selecciona si el fabricante es el mismo para todos los productos o si varía por SKU

☒ Mismo fabricante para todos los SKUs ☐ Distinto fabricante según SKU

Información del fabricante ⓘ
Si todavía no has añadido la información del fabricante, puedes hacerlo haciendo clic [aquí](#)

Persona responsable de la Unión Europea ⓘ
Si el fabricante no tiene su sede en la UE, tienes que añadir el nombre de la persona responsable [aquí](#)

2.2. Using manual Excel templates

If you have a lot of active products in Miravia and want to link multiple Manufacturers, EU Processors, and Product Labels at once, you can do so using Excel files that contain multiple Manufacturers/Processors in the EU:

Step 1: Log in to the Miravia Seller Center

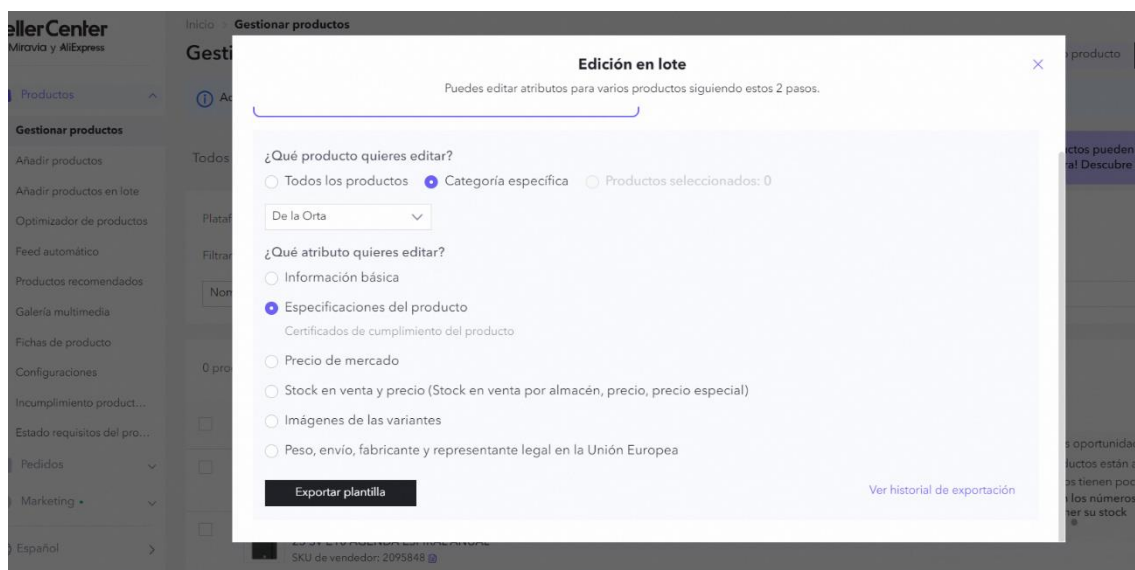
- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Batch Edit section

- From the main menu, go to **"Products" > "Manage Products" > "Batch Editing."** You will find this option in the upper right corner of the screen.

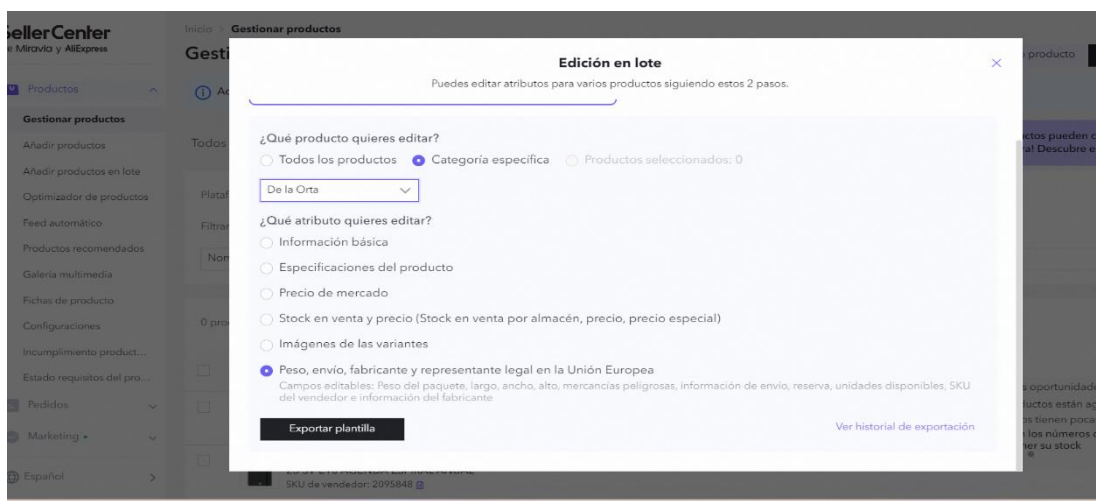
Step 3: Download the corresponding templates

- Download the "Product Specifications" Batch Edit template and fill in the Package Photo/Label (EU) information.



Pegar Calibri 12 A[^] A^v N K S A Formato condicional Dar formato como tabla Estilos de celda				
K1 : X ✓ fx Foto del paquete/etiqueta (UE)				
	I	J	K	M
1	Contenido de advertencia de seguridad	seguridad	Foto del paquete/etiqueta (UE)	
2	Optional	Optional	Optional	
3			El documento que acredite que el producto cumple con la legislación de la UE. Ejemplos: etiqueta del producto o certificados CE	
4			1. Introduce la URL del documento 2. Formatos válidos: JPG, PNG, JPEG, PDF, txt	
5				
6				
7				
8				
9				
10				
11				

- To provide the Manufacturer and Representative information in the EU, download the Batch Edition template for "Weight and Shipping" and fill in both fields with the options available in the drop-down.



3. How to link Manufacturer, EU Responsible and Package/Product Label Information to your new products?

To add GPSR information to your new products, you can do it in a few different ways:

3.1. Manually entering the product sheet

Within the product sheet, you can manually enter the corresponding manufacturer, EU responsible and product label information.

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Add Products section

- From the main menu, go to **"Products" > "Add Products"**
- It includes the corresponding manufacturer, EU responsible and product label information.

*** Requisitos**

Si vendes productos en los siguientes países, asegúrate de subir los requisitos del producto requeridos en la pestaña del país; de lo contrario, es posible que los productos no se muestren en ese país.
Sube la imagen de la etiqueta del producto., Instrucciones de Carga

Unión Europea

La plataforma pretende reforzar aún más el control de mercancías de juguetes infantiles, aparatos electrónicos, pequeños electrodomésticos, lámparas decorativas, productos sanitarios, cosméticos, joyería, deportes al aire libre, protección de la seguridad y otras categorías vendidas en la UE. Los vendedores deben asegurarse de que las mercancías que suministran cumplen las leyes y normativas locales pertinentes del país de venta. [Saber más](#)

*** Foto del paquete/etiqueta (UE)**
Sube la imagen de la etiqueta del producto.

*** Certificado CE / Declaración de Conformidad (DoC)**
Sube el certificado CE y/o la Declaración de Conformidad (DoC) firmados por el fabricante.

*** Informe de pruebas**
Proporciona cualquier otro informe de prueba relevante requerido para el producto.

Información del fabricante
Selecciona si el fabricante es el mismo para todos los productos o si varía por SKU

☒ Mismo fabricante para todos los SKUs ☐ Distinto fabricante según SKU

Información del fabricante ⓘ
Si todavía no has añadido la información del fabricante, puedes hacerlo haciendo clic [aquí](#)

Persona responsable de la Unión Europea ⓘ
Si el fabricante no tiene su sede en la UE, tienes que añadir el nombre de la persona responsable [aquí](#)

- If you choose "Same manufacturer for all SKUs," two drop-down menus will appear for you to select the appropriate manufacturer and responsible person for that product.

- In case the manufacturer and EU manager vary depending on the SKU, you can select them individually.

*** Requisitos normativos de la Unión Europea**

Commodity control

Some EU countries have legal requirements for the sale of products. Make sure you include the necessary documentation to avoid suspensions or deactivations.

European Union

The platform intends to further strengthen the commodity control of infant toys, electronic appliances, small household appliances, decorative lamps, medical devices cosmetics, jewelry, outdoor sports, safety protection and other categories sold to the EU. Merchants need to ensure that the goods they provide comply with the relevant local laws and regulations of the country of sale. [Learn more](#)

*** EU Package/Label image**
Upload at least one image in JPG, JPEG or PNG format. Maximum size: 5MB

[Upload image](#)

Información del fabricante

Selecciona si el fabricante es el mismo para todos los productos o si var

☐ Mismo fabricante para todos los SKUs ☒ Distinto fabricante se

3. Price, stock and variants

Add variants when the product have different versions, such as color and size

[+ Add variation \(0/2\)](#)

*** Variation information**

Price	Special price	Stock	Low stock alert	Seller SKU
€	€			0/200

Manufacturer name

[Apply to all](#)

EAN code	* Price	Special price	Stock	Low stock alert	Availability
	€	€			Seller ☒



EAN code	* Price	Special price	Stock	Low stock alert	Seller SKU	Fulfillment SKU	Manufacturer	Manufacturer's EU responsible person	Availability
	€	€			Seller SKU 0/200		Manufacturer name	EU responsible person	☒

3.2. Using manual Excel templates

If you have a lot of products and want to link multiple manufacturers, EU controllers, and labels at once, you can do this using Excel files that contain multiple manufacturers/controllers in the EU:

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Add Products in Bulk section

- From the main menu, go to "Products" > "Add products in bulk"

Step 3: Download the corresponding template

- Download the template corresponding to your product category and include the required information of the options that appear in the drop-down menu.

Step 4: Verify the upload

- After uploading the file, verify in the Seller Center that your products contain the Manufacturer, EU Responsible and Product Label data.

AG	AH	AI
Atributos adicionales	Foto del paquete/etiqueta (UE)	Tamaño
Optional	Optional	Optional
Los atributos no cubren todos los atributos del producto, puedes añadir más en este campo y se mostrarán en la parte de especificaciones del producto. Ejemplo: Estación: Primavera; tipo de piel: Piel sensible.	El documento que acredite que el producto cumple con la legislación de la UE. Ejemplos: Foto del paquete o etiqueta del producto o certificados CE	La talla del producto. Y puede combinarse con la "familia de colores" para generar un SKU. Ejemplo: faldas XL verdes, faldas XL azules.
El campo solo se puede completar solo con palabras clave y una longitud máxima de 200 caracteres. Por ejemplo: Estación: Primavera; Tipo de piel: Piel sensible.	1. Introduce la URL del documento 2. Formatos válidos: JPG, PNG, JPEG, PDF, TXT	1. Puedes seleccionar un estándar existente o crear uno propio. 2. Si un grupo tiene varias tallas, este campo del mismo grupo es obligatorio para cada talla.

Responsable en la Unión Europea				
	BE	BF	BG	
	Fabricante	Mapear al color estándar	Persona responsable en la Unión Europea	Miravia
	Optional	Optional	Optional	
Los atributos no cubren todos los atributos del producto, puedes añadir más en este campo y se mostrarán en la parte de especificaciones del producto. Ejemplo: Estación: Primavera; tipo de piel: Piel sensible.	El nombre del fabricante del producto, responsable en el centro de vendedores de Miravia.	Selecciona los valores estándar de talla/capacidad/color, para que los usuarios los encuentren fácilmente en la app o en sitios web externos, y puedan filtrar los resultados de la búsqueda. Si estos valores ya son valores estándar puedes ignorar este mensaje. El sistema los convertirá automáticamente.	El nombre de la persona responsable de la fabricación del producto en la UE, incluida en el centro de vendedores de Miravia.	Por favor, completa una información sobre los peligrosos, sobrecarga, realización de los líquidos, productos peligrosos.
La lista de valores estándar es desplegable.	1. Identificación del fabricante. 2. El estado del fabricante solo puede ser "aprobado".	Selecciona solo valores estándar de la lista desplegable o consigue los valores estándar de la hoja de valores estándar	1. Identificación de la persona responsable de la fabricación en la UE. 2. El estado de la persona responsable de la fabricación en la UE solo puede ser "aprobado".	

3.3. Using automatic files

If you want to link several Manufacturers, EU Managers and Labels to several products at the same time, you can do so using automatic files through the tool available in Miravia:

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Auto Feed section

- From the main menu, go to **"Products" > "Automatic Feed"**

Step 3: Download the Product Listing Template

- Download the product template and fill in the information by including "Manufacturer_info" in the first "Attribute Name" column you have available and the Manufacturer ID in the next "Attribute Value" column.
- To include the EU Controller information, type "EU_Responsible" in the next column of "Attribute Name" and include the "EU Manufacturer Responsible Person Identification" code.
- To include the Product Tag, type "Package_Label_Photo_EU" in the next column of "Attribute Name" and include the URL of the photo in question in the next column of "Attribute Value".

	AC	AD	AE	AF	AG	AH
1	Attribute Name 1	Attribute value 1	Attribute Name 2	Attribute value 2	Attribute Name 3	Attribute value 3
2	Conditional Mandatory	Conditional Mandatory	Conditional Mandatory	Conditional Mandatory	Conditional Mandatory	Conditional Mandatory
3	Indicate the different specifications of your product	Indicate the different specifications of your product	Indicate the different specifications of your product	Indicate the different specifications of your product	Indicate the different specifications of your product	Indicate the different specifications of your product
4	Fill in 'No' here represented this item	Attribute element contains name	Attribute element contains name	Attribute element contains name	Attribute element contains name	Attribute element contains name
5	Manufacturer_info	ExampleManufacturerSL	EU_Responsible	1234Package_Label_Photo_EU		https://fb-es.mvcdn.com/M/Eef0184bb7682442f7
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						

It should be noted that, depending on the category of your products, the documentation required may vary, so we suggest you contact your account manager so that they can inform you about it.

4. How to link Manufacturer, EU Responsible and Package/Product Label Information via the Miravia API?

To manage GPSR regulation information using APIs, you can do so using the method provided by Miravia. For the full details on how to implement it, I suggest you check out the link provided on their platform, which outlines the step-by-step process:

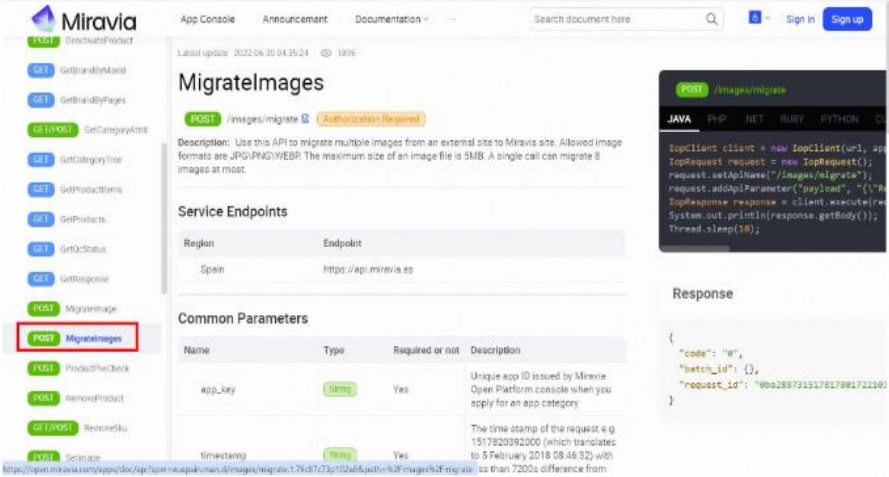
https://sellercenter.miravia.es/academy/course/learn?spm=a2a4n.academy_course_learn.module_lecture.5.5fb8705fkXxSWY&id=100003624&type=article

There you will find detailed information on how to use the API to manage Manufacturer information, EU Representative, Product Labels and special security documentation.

Here's how to upload GPSR documentation through the Miravia API:

4.1. API Documentation Upload

Subida de documentos



MigrateImages

Description: Use this API to migrate multiple images from an external site to Miravia site. Allowed image formats are JPG/PNG/WEBP. The maximum size of an image file is 5MB. A single call can migrate 8 images at most.

Service Endpoints

Region	Endpoint
Spain	https://api.miravia.es

Common Parameters

Name	Type	Required or not	Description
app_key	String	Yes	Unique app ID issued by Miravia. Open Platform console when you apply for an app category.
timestamp	String	Yes	The time stamp of the request e.g. 1517820392000 (which translates to 5 February 2018 08:46:32) with less than 7200s difference from

Response

```
{
  "code": "0",
  "batch_id": {},
  "request_id": "00a288731517817881722100"
}
```

Para poder subir tus documentos deben estar en formato link de la galería multimedia

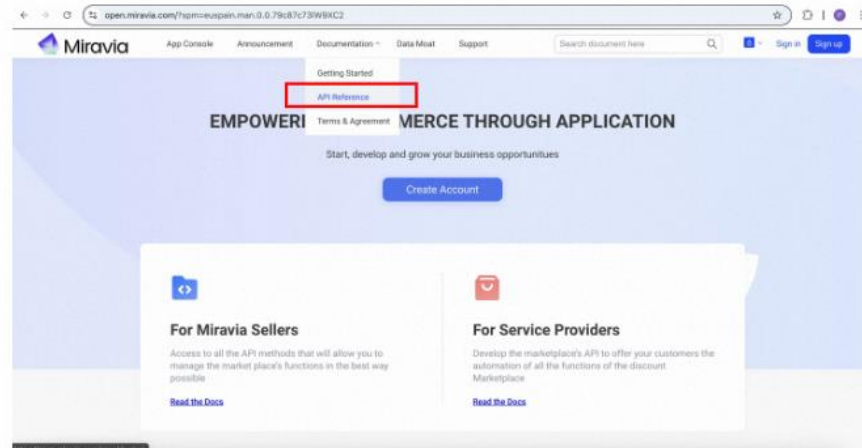
Sigue el proceso habitual de subida de imágenes de producto

Solamente valido para Etiquetado de producto ya que la galería de multimedia no soporta PDF

Miravia Academia

4.2. Upload API documentation for new products

Open platform



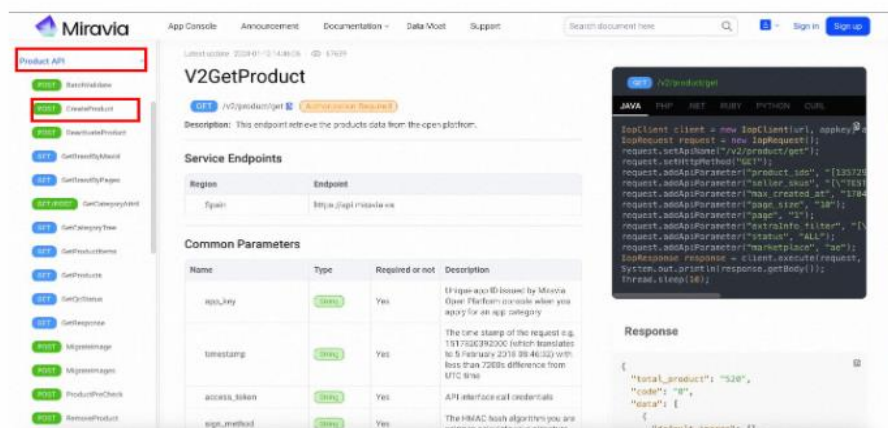
Para facilitar este proceso a través de nuestra API, estamos introduciendo parámetros de entrada adicionales:

Agregar [Manufacturer_info]
Ingresa el nombre del fabricante vinculado a tu producto.

Agregar [EU_Responsable]
Especifica el nombre del representante de la UE pertinente al producto.



Rellenar la información en open platform



Para facilitar este proceso a través de nuestra API, estamos introduciendo parámetros de entrada adicionales:

Agregar [Manufacturer_info]
Ingresa el nombre del fabricante vinculado a tu producto.

Agregar [EU_Responsable]
Especifica el nombre del representante de la UE pertinente al producto.



Rellenar la información en open platform

Haz clic en **Parameter description**

The screenshot shows the Miravia API documentation interface. On the left, a sidebar lists various API endpoints. The main content area is titled 'Parameters' and contains three tables: 'Parameters', 'Response Parameters', and 'Error Code'.

Name	Type	Required or not	Description
payload	payload	Yes	Parameter description: The maximum value of sku is 50, but the recommended value is 20

The 'Response Parameters' table shows a single parameter:

Name	Type	Description
> data	data	Response body

The 'Error Code' table lists error codes and messages:

Error Code	Error Message	Solution
1	ERR1: Parameter 'id' is mandatory	The parameter is mandatory but not specified
5	ERR5: Invalid Request Format	The request format is not valid, need to be json format, please make whether the parameter contains quotation marks and its escaped
6	ERR6: Unexpected internal error	System internal error, please submit a ticket via https://commerce.miravia.net/new-ticket/customer-center/login?

A red dashed box highlights the 'Parameter description' link in the 'Parameters' table, which points to a detailed description of the 'payload' parameter.



Open Platform

Dependiendo la Categoría te aparecerán las columnas con la documentación necesaria

The screenshot shows the Miravia API documentation interface for the 'CreateProduct' endpoint. The interface includes a sidebar with API endpoints, a main content area with the endpoint details, and a code block showing a sample response.

CreateProduct

Endpoint: `/products/create`

Method: `POST`

Service Endpoints

Region	Endpoint
Spain	<code>https://api.miravia.es</code>

Common Parameters

Name	Type	Required or not	Description
app_key	string	Yes	Unique app ID issued by Miravia Open Platform console when you apply for an app category
timestamp	string	Yes	The time stamp of the request e.g. 1578233203000 (which translates to 3 February 2019 08:46:32) with less than 7200s difference from

Response

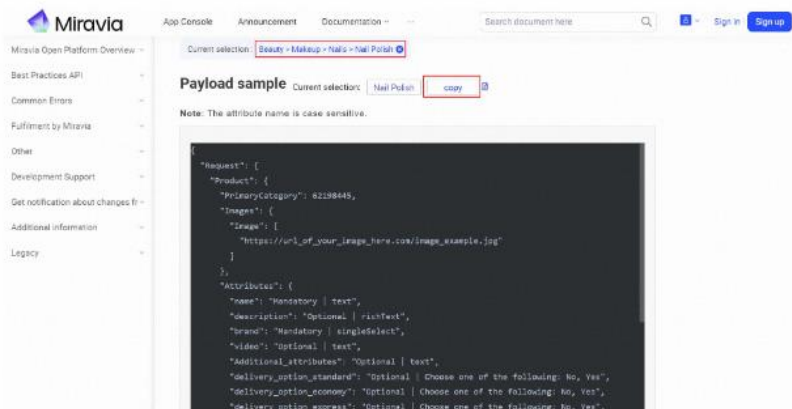
```

{
  "code": "0",
  "data": {
    "category_group_id": 1,
    "sku_id": "22061590",
    "sku_list": [
      {
        "sku_sku": "22061590_0002-0001",
        "sku_id": "220600002"
      }
    ]
  }
}
    
```



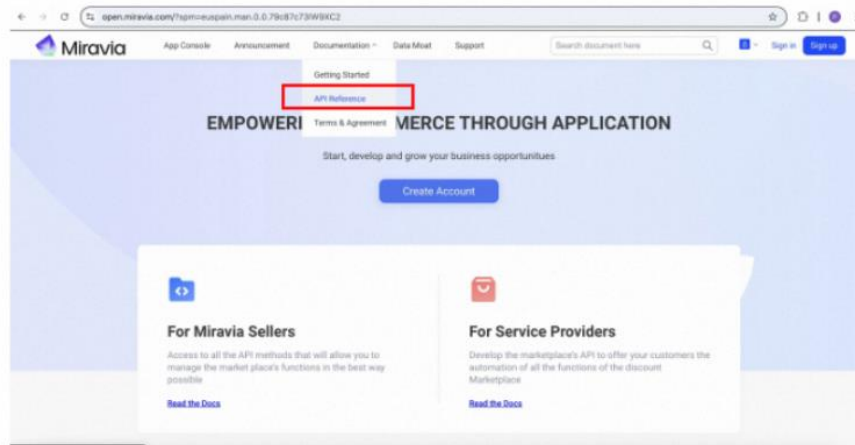
Open Platform

Copiar y mandar al developer para que haga el cambio en tu sistema



4.3. API documentation upload for existing products

Open platform



Para facilitar este proceso a través de nuestra API, estamos introduciendo parámetros de entrada adicionales:

Agregar [Manufacturer_info]
Ingresa el nombre del fabricante vinculado a tu producto.

Agregar [EU_Representative]
Especifica el nombre del representante de la UE pertinente al producto.



Rellenar la información en open platform

CreateProduct

POST /product/create (Authorization Required)

Description: Use this API to create a single new product which may contain one or more SKUs. Note: Before calling this interface, you need to carefully review the API's Best Practices: <https://open.miravia.com/apps/doc/docId=89&docId=200>

Service Endpoints

Region	Endpoint
Spain	https://api.miravia.es

Common Parameters

Name	Type	Required or not	Description
app_key	string	Yes	Unique app ID issued by Miravia Open Platform console when you apply for an app category
timestamp	string	Yes	The time stamp of the request e.g. 1517820392000 (which translates to 5 February 2018 08:46:32) with less than 7200s difference from

Response

```
{
  "code": "0",
  "data": {
    "category_sku_ids": [],
    "item_id": "232611001",
    "sku_list": [
      {
        "shop_sku": "232611001_SK002-3568",
        "sku_id": "356805001"
      }
    ]
  }
}
```

Para facilitar este proceso a través de nuestra API, estamos introduciendo parámetros de entrada adicionales:

Agregar [Manufacturer_info]
Ingresa el nombre del fabricante vinculado a tu producto.

Agregar [EU_Responsable]
Especifica el nombre del representante de la UE pertinente al producto.



Rellenar la información en open platform

Haz clic en **Parameter description**

Parameters

Name	Type	Required or not	Description
payload	payload	Yes	Parameter description The maximum value of sku is 50, but the recommended value is 20

Response Parameters

Name	Type	Description
data	object	Response body

Error Code

Error Code	Error Message	Solution
1	ERROR: Parameter 'sku' is mandatory	The parameter is mandatory but not specified
5	ERROR: Invalid Request Format	The request format is not valid, need to be json format, please note whether the parameter contains quotation marks and is escaped
6	ERROR: Unexpected internal error	System internal error, please submit a ticket via https://documentcloud.miravia.net/server/feedback/customer/user/login/



Open Platform

Dependiendo la Categoría te aparecerán las columnas con la documentación necesaria

Select the category

Search category

Filter: all categories

Filter: Beauty Tools

Filter: Makeup Preparation & Sets

Filter: Nail Art & Stickers

Filter: Men's Care

Filter: Makeup Removers

Filter: Nail & Cuticle Care

Filter: Personal Care

Filter: Body

Filter: Nail Polish Sets

Filter: Fragrances

Filter: Eyes

Filter: Nail Polish

Filter: Outdoor & Garden

Filter: Nails

Filter: Top Coat & Base Coat

Filter: Free Sample

Filter: Makeup Accessories

Filter: Nail Polish Remover

Filter: Beauty

Filter: Face

Filter: Artificial Nails

Filter: Sports Shoes and Clothing

Filter: Lips

Filter: Manicure Kits & Accessories

Filter: Audio

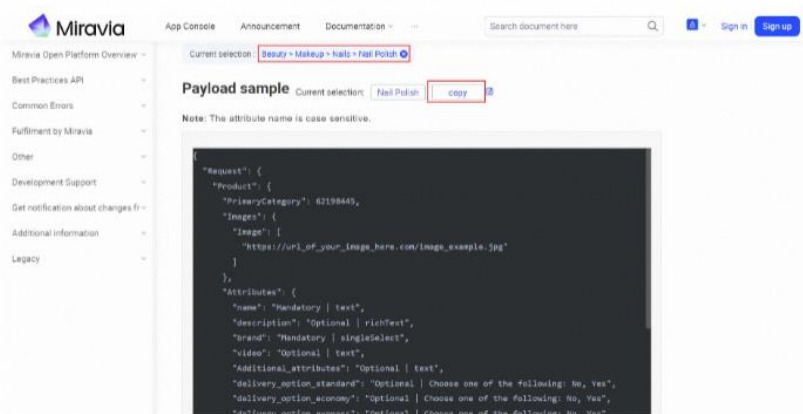
Filter: Manicure Tools & Equipment

Current selection: Beauty



Open Platform

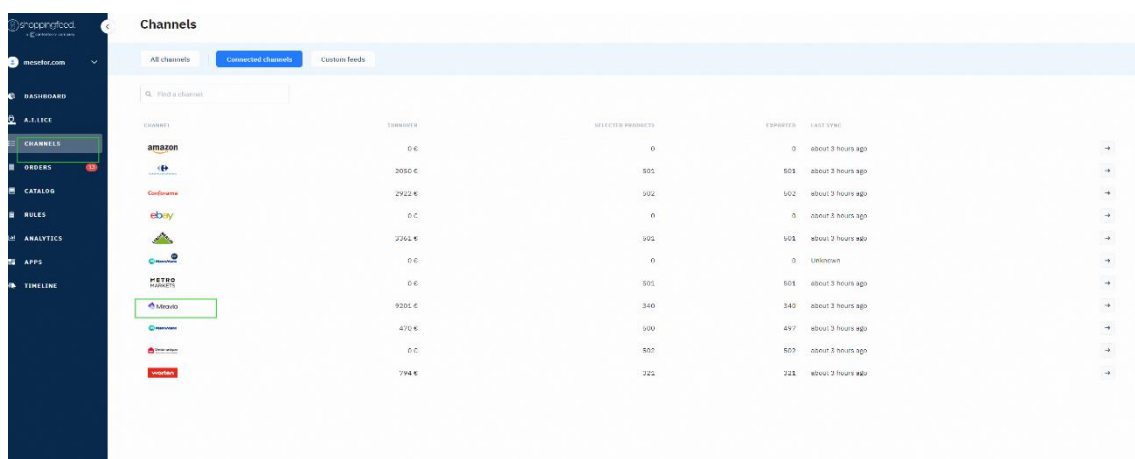
Copiar y mandar al developer para que haga el cambio en tu sistema



5. How to link Manufacturer, EU Responsible and Package/Product Label Information through MCAs?

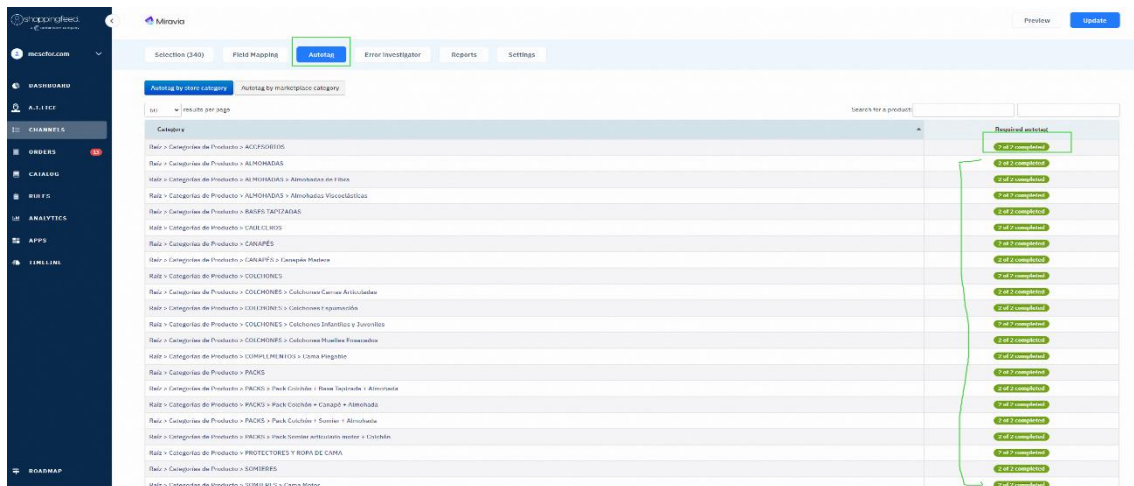
Step 1: Go to the Channels section

- Within your MCA account, go to the **Channels** section and select **Miravia**.



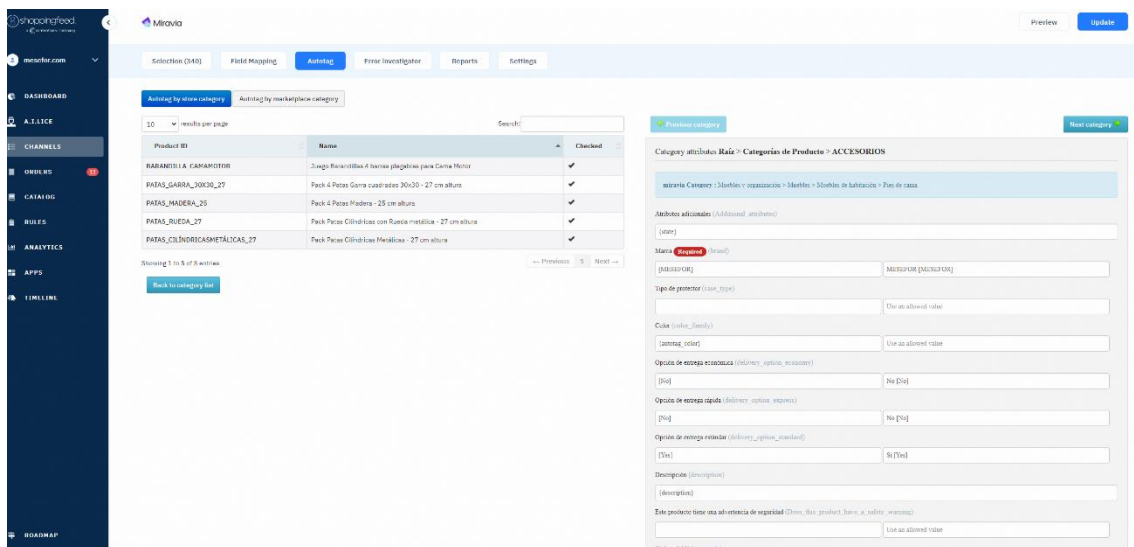
Step 2: Access the "Autotag" section by category

- Select the **"Autotag"** option and, from the available options, go to **"Autotag by store category"**.



Step 3: Attach the required information of "Package/Label Photo(EU)", "EU Responsible" and "Manufacturer Info"

- In the available fields, attach the documentation and information.



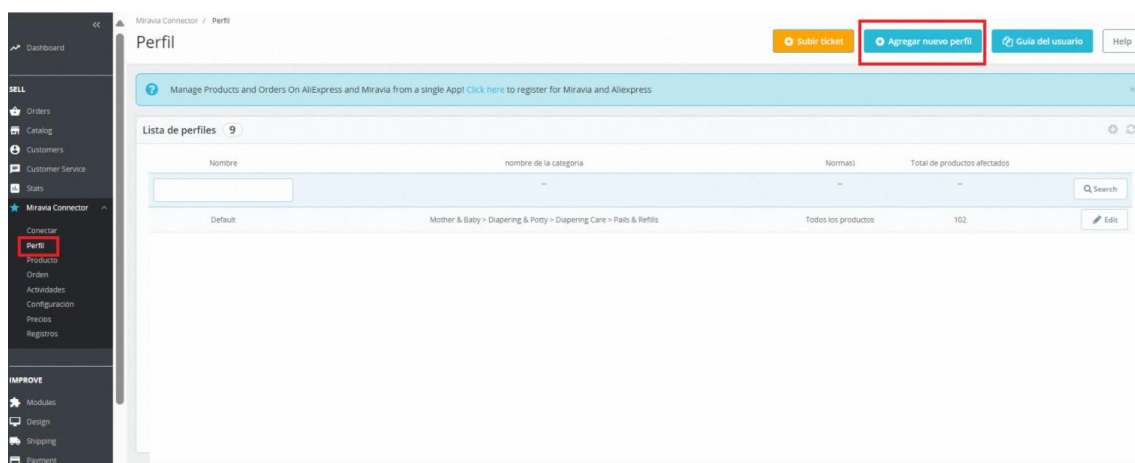
6. How to link Manufacturer, EU Responsible and Package/Product Label Information through ecommerce modules?

To map the fields of Manufacturer, Responsible in the EU and Product Label, as well as the documentation referring to product safety aspects we can do it in two ways: either by categories (i.e. by profiles), or product by product within the product sheet in the module:

6.1. Rise by category

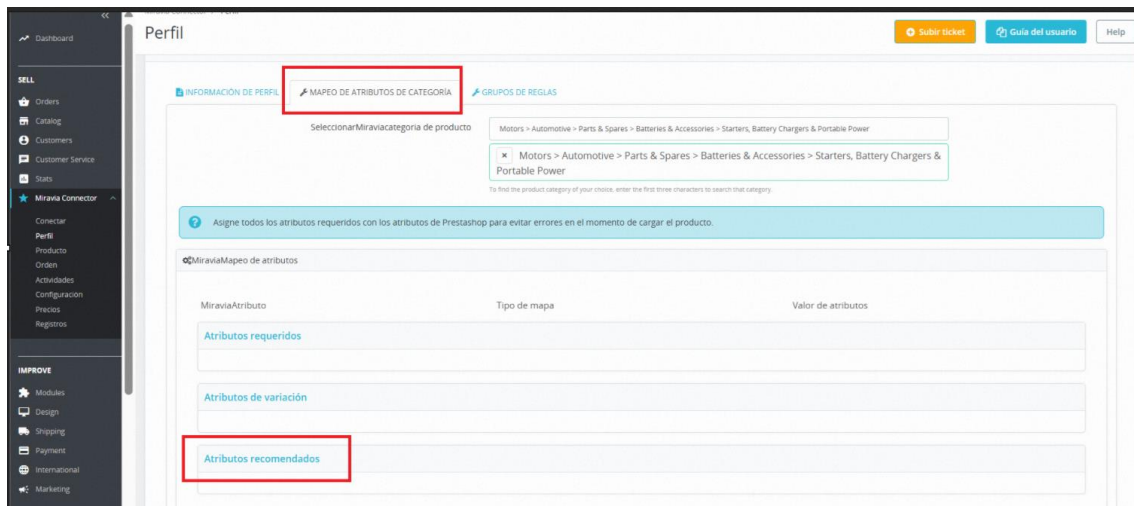
Step 1: Enter the profile in question

- Within your Prestashop/Shopify/Woocommerce account, access the Miravia connector in the **Miravia Connector** section and enter the **"Profile"** section.



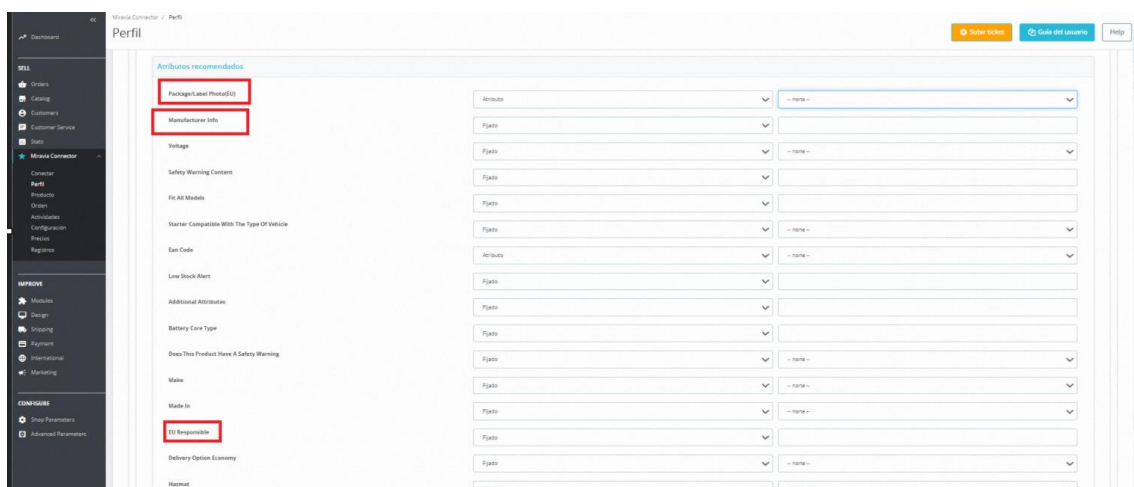
Step 2: Access the "Recommended Attributes" section

- Go to the **"Mapping of Category Attributes"** section, and then to the **"recommended attributes"** section. Once there, locate the fields in question (**"Package/Label Photo(EU)"**, **"EU Responsible"** and **"Manufacturer Info"**).



Step 3: Map the values for "Package/Label Photo(EU)", "EU Responsible" and "Manufacturer Info"

- Here we have the option to set a value in these fields or map them with an attribute created in the product file within your Prestashop, which collects the requested information from **"Package/Label Photo(EU)"**, **"EU Responsible"** and **"Manufacturer Info"**.
- It is not advisable to "set" a value because within the same category there are different manufacturers, different representatives and different product photographs.



6.2. Product-by-product upload

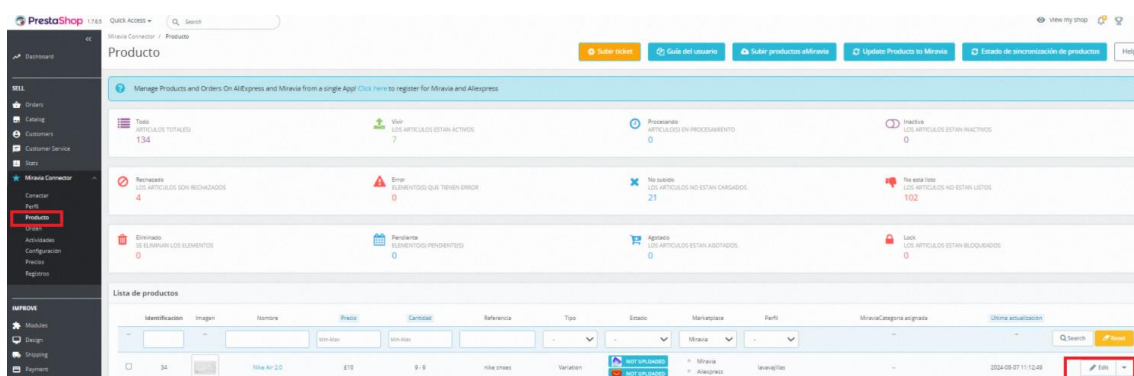
To attach the information of "Package/Label Photo(EU)", "EU Responsible" and "Manufacturer Info" product by product you must follow the steps below.

Step 1: Log in to the Miravia Seller Center

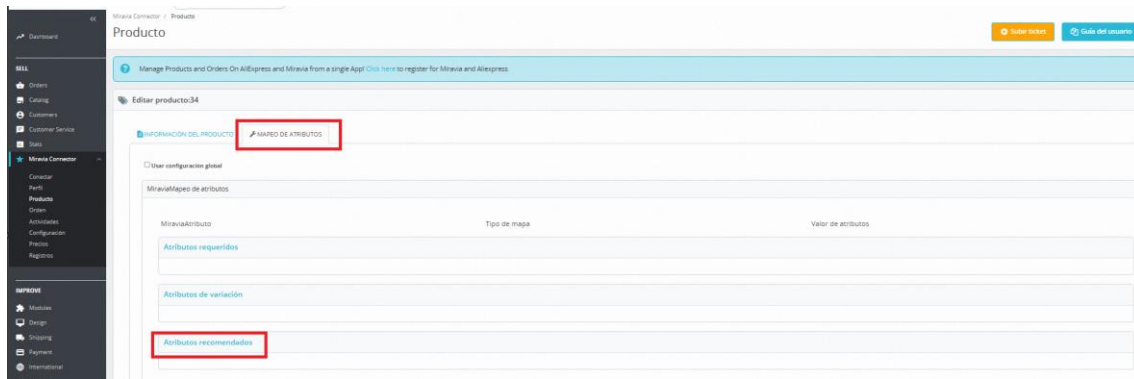
- Within your Prestashop/Shopify/Woocommerce account, access **the Miravia Connector** and enter the **Products** section.

Step 2: Upload the "Package/Label Photo(EU)", "EU Responsible" and "Manufacturer Info" information

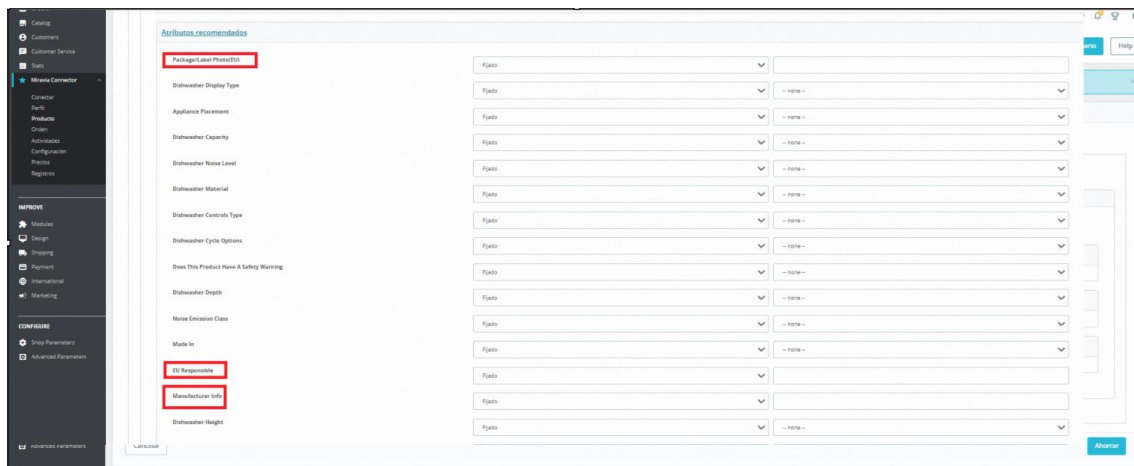
- Within the **file of each product**, it is possible to set values, since the information of the Manufacturer, the Representative and the photograph on the Label will correspond to that product.



- This option is the most recommended if the GSPR information is not available in the database.



- Changes made to the connector will overwrite the information provided in the profiles.



7. Special Category

There are products on Miravia that must comply with specific regulations due to health or safety risks.

Ejemplos	Documentación
• Juguetes • Cuidado Personal y Cosméticos • Electrónica • Accesorios Electrónicos • Dispositivos Inteligentes • Alimentos y Abarrotes • Dispositivos Médicos y Equipos de Protección Personal • Madre y Bebé (alimentos para bebés) • Automotriz (asientos de seguridad para automóviles) • Semillas y Bulbos (viviero) • Lentes de Contacto • Libros	• CPNP (Portal de Notificación de Productos Cosméticos) • Declaración de Conformidad • CE/UE • Factura • Carta de Autorización • AEMPS

To provide the relevant documentation and apply for authorisation to use these categories, you must follow these steps:

Step 1: Log in to the Miravia Seller Center

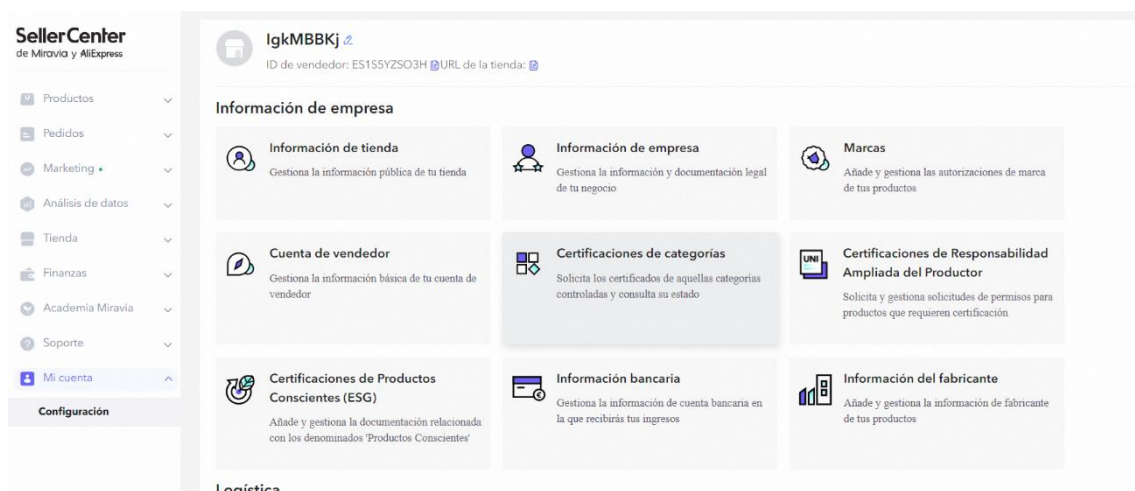
- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Category Certifications section

- From the main menu, go to **"My Account" > "Settings" > "Category Certifications"**

Step 3: Apply for Category

- You must apply for the category you want to use and provide the documentation that is required.



- Productos ▾
- Pedidos ▾
- Marketing ▾
- Análisis de datos ▾
- Tienda ▾
- Finanzas ▾
- Academia Miravia ▾
- Soporte ▾

Certificado de categoría

Solicitar categoría

Historial de solicitudes

Todos los estados ▾

Categorías controladas	Estado	Opción
Juguetes y Juegos > Juguetes Electrónicos y de Control Remoto	Rechazados	Ver la razón de rechazo y reenviar
Salud > Suplementos Alimenticios	Rechazados	Ver la razón de rechazo y reenviar

Total 2 10 ▾ < Anterior 1 próximo >

8. Product Breach

If any of your products do not meet the requirements of the GPSR regulation, Miravia will suspend them and they will not be available for sale.

To comply with the regulations and provide the documentation correctly, you must follow the steps below:

Step 1: Log in to the Miravia Seller Center

- Log in to your seller account on the Miravia platform through the **Seller Center**.

Step 2: Access the Product Infringement section

- From the main menu, go to **"Products" > "AliExpress Product Default"**

Step 3: Provide documentation

- Review the reason for the suspension of your products in the panel shown in the screenshot and provide any missing or incorrect documents.

The screenshot displays the SellerCenter interface for Miravia and AliExpress. The left sidebar contains a menu with options like 'Productos', 'Gestionar productos', 'Añadir productos', 'Añadir productos en lote', 'Optimizador de productos', 'Feed automático', 'Productos recomendados', 'Galería multimedia', 'Fichas de producto', 'Configuraciones', 'Incumplimiento produc...', 'Estado requisitos del pro...', 'Pedidos', and 'Marketing'. The main content area is titled 'Incumplimiento de los productos de AliExpress' and includes a 'Resultado de la revisión' button. Below the title, there is a message: 'Todos los productos que aparecen en esta página no cumplen con los requisitos de documentación de AliExpress. Debes subir la documentación necesaria de estos productos para que se puedan vender en AliExpress. Te recomendamos consultar el tutorial para obtener más información sobre los requisitos de documentación de cumplimiento de productos aquí'. There are three dropdown menus for 'Ordenar por tipo de requisito', 'País restringido', and 'Visibilidad del producto', along with a 'Restablecer' button. A search bar with 'ID del producto' and 'Por favor, introduzca' is also present. Below this is a table with columns: 'Información del producto', 'Tipo de requisito', 'País restringido', 'Visibilidad del producto', 'Estado del requisito', and 'Acción'. The table currently shows 'Sin datos'. At the bottom, there is a pagination bar with '1' and 'Elementos por página: 20'. The footer includes 'Miravia 2022. Todos los derechos reservados.', 'Aviso de cookies', and 'Documento de API'.